

Privacy Policy

Because we gather certain types of information about our users, we feel you should fully understand the terms and conditions surrounding the capture and use of that information. This privacy statement discloses what information we gather and how we use it.

If you have any questions or concerns about this policy please email info@westserv.net.au

westserv.net.au ("Western Internet Services") does not collect personal information about individual users except when such personal information is provided to WIS on a voluntary basis. Such personal information may be gathered by

- the registration process for subscription services and in connection with content submissions,
- postings in discussion areas or other public areas,
- suggestions or voting/polling activities and
- transactional areas.

No personal information about individual users will be sold or otherwise transferred to any third parties without the approval of the user, except that WIS reserves the right to disclose such personal information:

1. to its subsidiaries and third party agents for purposes related to credit and collection, marketing and services and products offered by WIS, its affiliates and subsidiaries, provided the information is required for, and is to be used only for such purposes;
2. if such disclosure is made pursuant to a requirement or request of a government agency, court order or other legal proceeding or otherwise required by law.

The user may request to decline receiving promotional and/or marketing information from WIS. Notwithstanding the user's wish to cease receiving such promotional and/or marketing information, WIS reserves the right to contact a user regarding account status, changes to the user's Internet service agreement and other matters relevant to the underlying service and/or the personal information collected.

Users should be aware that non-personal information (your IP number, your browser type, the page you requested and your operating system) and data may be automatically collected through the standard operation of WIS's internet servers or through the use of "cookies". "Cookies" are small text files that are used by web sites to: (a) recognise repeat users; (b) track usage behavior; and (c) compile aggregate data that will permit content improvements and targeted advertising. Users should be aware that WIS cannot control or prevent the use of cookies or any information obtained through such cookies by advertisers or third parties. If a user does not want information collected through the use of cookies, most browsers permit the user to disable the cookie feature. However, users are advised that cookies may be required for the use of certain features on the WIS web site. WIS does not collect any personal information by using Cookies.

At the user's request, WIS will: (a) allow a user to decline receiving further electronic advertising from WIS at any time; (b) provide a user with reasonable access to his or her information that is in WIS's records; and (c) use reasonable efforts to allow such user to update/correct personal information which the user states is incorrect to the extent such updating/correction will not compromise WIS's privacy or security interests, subject to the understanding that it may be impossible to completely delete a user's information without some residual information being stored because of backups.

Any submissions to discussion areas or other public areas on the WIS web site are accepted with the understanding that they are accessible to all third parties. If a user does not want his or her comments to be viewed by third parties, the user is advised not to make any submissions.

WIS reserves the right to change this privacy policy at any time by notifying users of the existence of a new privacy policy.